



Business Plan 2021 – 2026: Key Priorities for 2024/25

Consultation Leaflet

Introduction

Last year we reported that we were changing our financial year to 1st April – 31st March effective from 1st April 2024. To facilitate this our current financial year would be extended by 6 months, ending on 31st March 2024.

In line with our new financial year we are currently looking at what our priorities should be for Year 3 of our current 5 Year Business Plan (2021 – 2026). Our proposed priorities are linked to our 7 Strategic Objectives:

1. Provide high quality affordable homes
2. Engage effectively with our tenants and service users
3. Deliver value for money
4. Be innovative and risk aware
5. Build and contribute to effective partnerships
6. Use resources efficiently and effectively
7. Achieve the highest standards in all that we do

We have almost completed the second year (extended year) of our Business Plan and are now seeking your views on our proposed priorities for Year 3 (April 2024 to March 2025).

We are keen to hear your views and suggestions and would ask that you complete the accompanying survey.

In the Spring newsletter, we will publish the key results from our Annual Business Plan ending 31st March 2024.

Priorities for Year 3 – April 2024 to March 2025

Our Management Committee and Management Team recently held its annual business planning event to consider a number of matters including:

- Where we were at with achieving our priorities for Year 2;
- The challenges facing Rosehill and the Social Rented Sector;
- Understanding the local and wider context that we operate within.

Taking account of the above, the proposed priorities for Year 3 were identified. The next stage, before the priorities are finalised, is to seek your feedback. Your views and suggestions are invaluable to us and having your say can help shape what Rosehill does.

Consultation

Online survey

If you have a smart device (e.g. a phone or tablet) and have provided us with your mobile number and/or email address, you will receive links to this consultation document and the survey. Please complete the survey by the undernoted deadline.

Paper Survey

If we do not hold a mobile phone number (must be a smart phone) or email address for you, you will receive a paper copy of this consultation document and the survey. Please complete the survey by the undernoted deadline and return to us in one of the following ways:

- Putting it through our office letter box – 250 Peat Road or,
- Post it back to us using the business reply envelope enclosed.

You will have the opportunity to add comments or make suggestions within the survey. If you provide any information you wish to be treated as confidential, then please mark the envelope “Private and Confidential” and “For the attention of the Director”.

If you do have a smart phone or have an email address and would now like to share this with us, please contact Kelly or Sophie in our Customer Services Team, who will update our records.

Whether you are completing the form online or as a paper copy you have the choice of submitting it anonymously. However, we would encourage you to add your name and address in the last section of the survey. This would enable us to reach out to you, if needed, to discuss any specific matters you may raise in your survey. In addition, if you want to be included in the prize draw (please see details below) you will need to provide your name and address at the end of the survey.

Thank You!

As a thank you, if you complete and return the survey your name will be entered into a prize draw for the chance of winning one of six, £25 gift cards.

The deadline for submitting your response is 12 noon on Wednesday, 21st February 2024.